Homestay Consultancy

# Host family accommodation for education agents

Cambridge · Ely · surrounding villages · and across England

**25+ years**
placing international students

**Up to 140**
students placed at one time

**24 hours**
or less for every quote

## What we offer

- **Host families** in Cambridge, Ely and nearby villages – single, twin and en-suite rooms
- **Meals:** B&B, half board, full board or self-catering; packed lunches and special diets
- **Group leader** accommodation
- **Airport transfers** from Heathrow, Stansted, Gatwick and Luton
- **Daily pick-up and drop-off** for groups in Cambridge, Ely and villages
- **English courses** booked at partner schools in Cambridge and Ely
- **Across England:** host families in other cities through our trusted partner network – one point of contact
- Stays from **3 nights to a full academic year**, individuals and groups

## Junior groups & safeguarding

Safeguarding comes first. All families hosting under-18s are **DBS-checked** and work in line with **British Council guidelines**. Every student is carefully matched, and we keep in regular contact with families and group leaders throughout the stay.

## Why agents work with us

- 25+ years' experience with students from Europe, Latin America and Asia
- Quotes the **same day or within 24 hours**
- **24/7 emergency phone line** during every stay
- Volume discounts on admin fees for regular partners
- One point of contact from enquiry to departure

## Inside this pack

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## Students we have welcomed

Mexico · Brazil · Peru · Uruguay · Spain · Italy · Germany · France · Switzerland · Denmark · Turkey · China · Japan · Indonesia · Australia – and many more.

## Request a quote or become a partner

Tel: +44 (0)1223 367450  WhatsApp: +44 (0)7900 337770
Email: info@homestayconsultancy.com
**www.homestayconsultancy.com/agents**

# Accommodation and what's included

Homestay Consultancy

Host families, self-catering rooms and group stays in Cambridge, Ely and the villages

## Rooms

- A private **single room** as standard; **twin rooms** for friends or groups; **en-suite** on request
- Every room has a bed, desk or workspace and storage
- Host family homes in Cambridge, Ely and the surrounding villages

## Meals

| Option | What's included |
|---|---|
| **B&B** | Room and breakfast |
| **Half board** | Breakfast and evening meal, every day including weekends |
| **Full board** | Breakfast, packed lunch and evening meal, every day |
| **Self-catering** | Furnished room with kitchen use – **18+ only**, no deposit, no extra bills |

We cater for most dietary needs and allergies – please tell us when you book. Extra packed lunches can be added.

## Always included

- **Free Wi-Fi**
- **Laundry** done by the host family (except self-catering)
- Utility bills
- Help from the host on the first journey to school
- **24/7 emergency phone line** for the whole stay

## Getting to school

Most homes are **15–50 minutes** from schools and colleges by bus, bike or on foot. Hosts show students the way on their first day.

## Groups

- Groups of up to **140 students**
- **Daily pick-up and drop-off by hosts** in Cambridge, Ely and the villages
- Accommodation for **group leaders**
- One point of contact for the group leader throughout the stay

## Under-18s

- Minimum age **12**
- All hosts of under-18s are **DBS-checked**
- We follow **British Council guidelines**
- Parent or guardian contact details taken at booking

## Adults and professionals

Interns, researchers and visiting professionals can choose a host family, a self-catering room or a private room/flat, from 3 nights to 12 months.

# How to book and our quote checklist

Homestay Consultancy

Send us these details with your enquiry and we can quote first time – usually within 24 hours

**1 Enquire**
Email info@homestayconsultancy.com with the details below.

**2 Quote**
We send a tailored quote, usually the same day.

**3 Confirm**
Confirm the booking and we match each student with a host family.

**4 Details**
Host details are sent before arrival so students can say hello.

**5 Support**
Transfers, arrival, ongoing support and our 24/7 line.

## Individual students

- ☐ Student's full name
- ☐ Nationality and first language
- ☐ Date of birth / age, and gender
- ☐ Arrival and departure dates
- ☐ Flight numbers and times (for transfers)
- ☐ School or course, and its location
- ☐ Preferred area: Cambridge, Ely or either
- ☐ Room: single, twin or en-suite
- ☐ Meals: B&B, half board, full board or self-catering (18+)
- ☐ Dietary needs and allergies
- ☐ Medical needs we should know about
- ☐ Smoker or non-smoker
- ☐ Happy to live with pets?
- ☐ Anything else: hobbies, special requests

## Groups

- ☐ Number of students and number of group leaders
- ☐ Ages and boys/girls split
- ☐ Arrival and departure dates
- ☐ Flight or coach details (for transfers)
- ☐ School / activity location and daily timetable
- ☐ Room sharing: twins or singles
- ☐ Meals and packed lunches needed
- ☐ Daily pick-up and drop-off needed?
- ☐ Dietary needs and allergies list
- ☐ Medical needs we should know about
- ☐ Leader accommodation requirements
- ☐ Student name list (can follow later)

**Not sure about something? Send what you have.**

We'll quote from the basics (dates, numbers, ages, meals) and confirm the rest later.

# Booking terms and partnership

A short summary – full details are in our Terms & Conditions

Homestay Consultancy

## Booking terms in brief

- Minimum stay **3 nights**
- Accommodation is paid in advance; payment terms are confirmed with your quote
- **Cancellation:** written notice at least 2 weeks before arrival – accommodation fees refunded in full
- Less than 2 weeks' notice, or leaving early – 2 weeks charged from the date we receive written notice; anything paid beyond that is refunded
- Administration fees and English course fees are non-refundable

Full Terms & Conditions:
homestayconsultancy.com/terms-conditions

## While students are with us

- Students follow their host family's house rules
- If a student isn't happy, we talk to both sides and can move them if needed
- Our 24/7 emergency line is always available to students, hosts and group leaders

## Become a partner agent

Work with us regularly and you'll get:

- Our **agent price list**, sent privately
- Volume discounts on admin fees
- One named contact for all your bookings
- Updated information and photos for your marketing

### How to register

Email **info@homestayconsultancy.com** with:

- Agency name and country
- Contact name, email and phone / WhatsApp
- Website
- The countries you recruit from
- Typical students: individuals, groups, ages, length of stay

We'll reply within 24 hours with our price list.

## Request a quote or become a partner

Tel: +44 (0)1223 367450  WhatsApp (24/7 emergencies): +44 (0)7900 337770

Email: info@homestayconsultancy.com  Office: Mon–Fri, 9am–4pm UK time

**www.homestayconsultancy.com/agents**